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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I do exist. I was ATT customer but then, there is no better choices and thats why I am stuck with them ATT. Paying high price but the service is not good. A lot of time, their service just stopped, sometime for a day, but I never got prorated. If the other way around, they charged every penny. If you have any problems and it happens on weekends, find nobody to help. They are off. I had been a loyal customer with ATT and payment always on time but their services are lousy. Sorry to make such comments but thats how I feel about big name companies.

Keiyan Fung